

TICKETS
#__maintenance_tickets

- id
- created_by
- creation_date
- lieu
- type
- Statut
- priority
- A-z title
- description
- solution
- modified_by
- modification_date
- 0-9 hits
- comments

COMMENTS
#__maintenance_comments

- id
- created_by
- ticket
- comment

USERS
#__users

- id
- A-z name
- A-z username
- email
- registerDate
- lastvisitDate

KNOWLEDGE BASE
#__maintenance_knowledgebase

- id
- A-z title
- Type
- description
- resolution
- images

LIEUX
#__maintenance_lieux

- id
- A-z nom
- description
- 0-9 published

CATÉGORIES
#__maintenance_categories

- id
- A-z nom
- description
- 0-9 published

STATUTS
#__maintenance_statuts

- id
- A-z nom
- description
- 0-9 published

PRIORITÉS
#__maintenance_priorites

- id
- A-z nom
- description
- 0-9 published
- color

